



Tamil Nadu Electricity Board Engineers' Sangam

தமிழ்நாடு மின்சார வாரிய பொறியாளர் சங்கம்

Regd. No. 124/MDS (Recognised)

(Affiliated to All India Federation of Power Diploma Engineers)

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To

THE CHAIRMAN cum MANAGING DIRECTOR
TANGEDCO,
Chennai-600 002.

Lr.No.GS/TNEBES/F1/D 131/2020, Dt.07.10.2020

Respected Sir,

Sub: Lack of basic amenities and equipment for e-Office – Provisioning necessitated for better implementation and functioning - Represented Regarding.

Board is taking efforts for digitizing the office procedure including Section Offices of Distribution and Generation Circles. Mere passing on of instructions isn't quite sufficient as these Offices are heavily handicapped to carry out these works.

Proper Computer System updated to carry out these works, supported by quality Printers and Scanners are quite essential. Moreover a good Network and Server is also mandatory to carry out these works scrupulously. Presently all of these facilities are lacking in most Offices.

But the onus on carrying out the digitizing works are shifted solely on the Section Officers and their sufferings are untold. Higher authorities put too much pressure on them even though they are aware that there isn't adequate facilities and equipment to carry out the works of IMS and all other digitized works in e-Office.

Presently implementation of IMS has been intensified which has lot of merits. Since it is at its initial stage, queries arising from field Engineers out of difficulties faced in field practically in implementing it are plenty.

This requires immediate attention and reply, since most of the queries are only application based. Persons to answer or solve their queries and requirements are required locally at the Circle and Region which isn't currently available.

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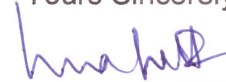
Hence Headquarters need to be approached and they settle it, but approaching Headquarters for each and every query isn't possible.

The IMS Module has to be modified to be a user friendly one, presently it is cumbersome. To cite an example, there isn't a search option and a Section Officer has to go through fully for even locating a work Order which is quite tedious. Likewise many such problems need rectification or provisioning. **We feel there is a huge gap between the field requirements and the present settings, which needs to be bridged.**

Hence we bring this matter to the knowledge of the Respected Chairman cum Managing Director to instruct the authorities concerned for necessary rectification and provisioning so as to implement e-Office in Toto without any hiccups please.

Thanking You, Sir,

Yours Sincerely,



(V.S. SAMPATHKUMAR)
General Secretary.

Copy To: The Joint Managing Director